

Certificate of Registration

BUSINESS CONTINUITY MANAGEMENT SYSTEM - ISO 22301:2019

This is to certify that:

PT Telkom Indonesia (Persero) Tbk
Graha Merah Putih
Jl. Jend. Gatot Subroto Kav. 52
Jakarta Selatan
DKI Jakarta
Indonesia 12710

Holds Certificate No:

BCMS 819702

and operates a Business Continuity Management System which complies with the requirements of ISO 22301:2019 for the following scope:

Business Continuity Management for Operation Support System, Customer Management, and Billing Application for IP Connectivity Services, Internet for Retail, and Internet for Enterprise.



For and on behalf of BSI:

Michael Lam, Senior Vice President, APAC Assurance

Original Registration Date: 2025-02-07

Latest Revision Date: 2025-02-07

Effective Date: 2025-02-07

Expiry Date: 2028-02-06

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Further clarifications regarding the scope of this certificate and the applicability of ISO 22301:2019 requirements may be obtained by consulting the organization.

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Certificate No: **BCMS 819702**

Location	Registered Activities
PT Telkom Indonesia (Persero) Tbk HO DIT Graha Merah Putih Jl. Jenderal Gatot Subroto Kav. 52 Jakarta Selatan DKI Jakarta Indonesia 12710	Business Continuity Management for Operation Support System, Customer Management, and Billing Application for IP Connectivity Services, Internet for Retail, and Internet for Enterprise.
PT Telkom Indonesia (Persero) Tbk WITEL RIAU STO Pekanbaru Centrum Jl. Jendral Sudirman No. 199 Kelurahan Sumahila Kecamatan Pekanbaru Kota Kota Pekanbaru Riau Indonesia 28155	Provision of Business Continuity Management activities In IP Connectivity Services (VPN IP, Astinet, Metro-E) & Product Process Support.
PT Telkom Indonesia (Persero) Tbk WITEL JAKARTA OUTER STO Jatinegara Jl. D.I Panjaitan No.42 RT 12/ RW 5, Rawa Bunga, Kec. Jatinegara Kota Jakarta Timur DKI Jakarta Indonesia 13350	Provision of Business Continuity Management activities In IP Connectivity Services (VPN IP, Astinet, Metro-E) & Product Process Support.
PT Telkom Indonesia (Persero) Tbk WITEL BANDUNG STO Bandung Centrum Jl. Lembong No. 11 Braga Kec. Sumur Bandung Kota Bandung Jawa Barat Indonesia 40111	Provision of Business Continuity Management activities In IP Connectivity Services (VPN IP, Astinet, Metro-E) & Product Process Support.
PT Telkom Indonesia (Persero) Tbk WITEL YOGYA JATENG SELATAN STO Kotabaru Jl. Yos Sudarso No.9 Kotabaru Kec. Gondokusuman Kota Yogyakarta Daerah Istimewa Yogyakarta Indonesia 55224	Provision of Business Continuity Management activities In IP Connectivity Services (VPN IP, Astinet, Metro-E) & Product Process Support.

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Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000

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Location	Registered Activities
PT Telkom Indonesia (Persero) Tbk WITEL SURAMADU STO Surabaya Kebalen Jl. Kebalen Timur No.2-4 Krembangan Selatan Kec. Krembangan Kota Surabaya Jawa Timur Indonesia 60175	Provision of Business Continuity Management activities In IP Connectivity Services (VPN IP, Astinet, Metro-E) & Product Process Support.
PT Telkom Indonesia (Persero) Tbk WITEL BALIKPAPAN STO Batu Ampar Jl. Pattimura No. 96 Batu Ampar Balikpapan Utara Kota Balikpapan Kalimantan Timur Indonesia 76136	Provision of Business Continuity Management activities In IP Connectivity Services (VPN IP, Astinet, Metro-E) & Product Process Support.
PT Telkom Indonesia (Persero) Tbk WITEL SUMUT STO Medan Centrum Jl. Balaikota No. 1 Medan Sumatera Utara Indonesia 20111	Provision of Business Continuity Management activities In IP Connectivity Services (VPN IP, Astinet, Metro-E) & Product Process Support.
PT Telkom Indonesia (Persero) Tbk WITEL SUMBAGSEL STO Palembang Centrum Jl. Kapten Abdul Rivai no 20 Palembang Indonesia 30127	Provision of Business Continuity Management activities In IP Connectivity Services (VPN IP, Astinet, Metro-E) & Product Process Support.
PT Telkom Indonesia (Persero) Tbk WITEL BANTEN STO Cikupa Jl Raya Serang Km. 15 Tangerang Indonesia	Provision of Business Continuity Management activities In IP Connectivity Services (VPN IP, Astinet, Metro-E) & Product Process Support.

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PT Telkom Indonesia (Persero) Tbk WITEL PRIANGAN TIMUR STO Cirebon Centrum Jl. Suryanegara No. 11 Cirebon Indonesia	Provision of Business Continuity Management activities In IP Connectivity Services (VPN IP, Astinet, Metro-E) & Product Process Support.
PT Telkom Indonesia (Persero) Tbk WITEL SEMARANG JATENG UTARA STO Gombel Gedung NGN 11 Jl. Bukit Mulia No. 1 Semarang Indonesia	Provision of Business Continuity Management activities In IP Connectivity Services (VPN IP, Astinet, Metro-E) & Product Process Support.
PT Telkom Indonesia (Persero) Tbk WITEL SOLO JATENG TIMUR STO Solo Gladak Jl. Mayor Kusmanto No. 1 Solo Indonesia 57149	Provision of Business Continuity Management activities In IP Connectivity Services (VPN IP, Astinet, Metro-E) & Product Process Support.
PT Telkom Indonesia (Persero) Tbk WITEL JATIM BARAT STO Malang Jl. Jenderal Basuki Rahmat No. 11 A Malang Indonesia	Provision of Business Continuity Management activities In IP Connectivity Services (VPN IP, Astinet, Metro-E) & Product Process Support.
PT Telkom Indonesia (Persero) Tbk WITEL NUSA TENGGARA STO Mataram Jl. Pendidikan No. 23 Mataram Indonesia 83125	Provision of Business Continuity Management activities In IP Connectivity Services (VPN IP, Astinet, Metro-E) & Product Process Support.
PT Telkom Indonesia (Persero) Tbk WITEL SULBAGSEL STO Makassar Centrum Jl. Balaikota No. 4 Makassar Indonesia	Provision of Business Continuity Management activities In IP Connectivity Services (VPN IP, Astinet, Metro-E) & Product Process Support.

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PT Telkom Indonesia (Persero) Tbk WITEL RIAU STO Batam Center Jl. Laksamana Bintan Baloi Permai Kec. Batam Kota Kota Batam Kepulauan Riau Indonesia 29444	Provision of Business Continuity Management activities In IP Connectivity Services (VPN IP, Astinet, Metro-E) & Product Process Support.
PT Telkom Indonesia (Persero) Tbk WITEL PRIANGAN BARAT STO Bogor Jl. Pengadilan No. 14 Bogor Indonesia	Provision of Business Continuity Management activities In IP Connectivity Services (VPN IP, Astinet, Metro-E) & Product Process Support.
PT Telkom Indonesia (Persero) Tbk WITEL PRIANGAN TIMUR STO Tasikmalaya Jl. Mayor Utarya No. 4 Tasikmalaya Tasikmalaya Indonesia 46113	Provision of Business Continuity Management activities In IP Connectivity Services (VPN IP, Astinet, Metro-E) & Product Process Support.
PT Telkom Indonesia (Persero) Tbk WITEL JATIM BARAT STO Kediri Jl. Hayam Wuruk No. 45-47 Kediri Indonesia	Provision of Business Continuity Management activities In IP Connectivity Services (VPN IP, Astinet, Metro-E) & Product Process Support.
PT Telkom Indonesia (Persero) Tbk WITEL BALI STO Denpasar Jl. Kaliaseh No.2 Dangin Puri Kauh, Kec. Denpasar Utara Kota Denpasar Bali Indonesia 80232	Provision of Business Continuity Management activities In IP Connectivity Services (VPN IP, Astinet, Metro-E) & Product Process Support.
PT Telkom Indonesia (Persero) Tbk WITEL SURAMADU STO Rungkut Jl. Kendangsari No. 1-3 Surabaya Indonesia	Provision of Business Continuity Management activities In IP Connectivity Services (VPN IP, Astinet, Metro-E) & Product Process Support.

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PT Telkom Indonesia (Persero) Tbk WITEL KALSELTENG STO Ulin Jl. Ahmad Yani No. 62 Kota Banjarmasin Kalimantan Selatan Indonesia 70234	Provision of Business Continuity Management activities In IP Connectivity Services (VPN IP, Astinet, Metro-E) & Product Process Support.
PT Telkom Indonesia (Persero) Tbk WITEL SUMALUT STO Manado Centrum Jl. W.R Supratman No. 5 Manado Sulawesi Utara Indonesia	Provision of Business Continuity Management activities In IP Connectivity Services (VPN IP, Astinet, Metro-E) & Product Process Support.

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